

This tool allows you to view the practice results for the GP Patient Survey. This Department of Health survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Last GP appointment

THE KNOLL


**Q21a Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Giving you enough time**

Very good	96	54%	
Good	66	37%	
Neither good nor poor	14	8%	
Poor	2	1%	
Very poor	0	0%	
Doesn't apply	0	0%	
Good (total)	162	91%	
	178		

**Q21b Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Listening to you**

Very good	101	57%	
Good	64	36%	
Neither good nor poor	11	6%	
Poor	0	0%	
Very poor	1	1%	
Doesn't apply	0	0%	
Good (total)	165	93%	
	177		

**Q21c Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Explaining tests and treatments**

Very good	83	47%	
Good	65	37%	
Neither good nor poor	19	11%	
Poor	4	2%	
Very poor	1	1%	
Doesn't apply	6	3%	
Good (total)	148	83%	
	178		

**Q21d Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Involving you in decisions about your care**

Very good	67	38%	
Good	75	43%	
Neither good nor poor	21	12%	
Poor	1	1%	
Very poor	1	1%	
Doesn't apply	11	6%	
Good (total)	142	81%	
	176		

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Last GP appointment

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**Q21e Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following?  
Treating you with care and concern**

Very good	90	51%	
Good	71	40%	
Neither good nor poor	11	6%	
Poor	2	1%	
Very poor	1	1%	
Doesn't apply	3	2%	
Good (total)	161	90%	
	178		

**Q22 Did you have confidence and trust in the GP you saw or spoke to?**

Yes, definitely	127	72%	
Yes, to some extent	48	27%	
No, not at all	2	1%	
Don't know/can't say	0	0%	
	177		